

Analyzing the Predictability of Human Contacts: On Influence Factors and Stronger Ties

(Extended Abstract)

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Abstract

With the growing amount of social data, ubiquitous systems, and mobile social media applications transcending everyday life, the analysis of social networks is receiving increased attention. This especially relates to the dynamics and the creation of links between the networks' subjects [Adamic and Adar, 2003], e. g., concerning their mobility [Wang *et al.*, 2011] and dynamic behavior [Watts and Strogatz, 1998]. While there is a large body of research concerning *online* social networks, e. g., [Liben-Nowell and Kleinberg, 2003; Murata and Moriyasu, 2007; Lü and Zhou, 2010; Katz, 1953; Zhou *et al.*, 2009], aspects of *offline* social networking still remains largely unexplored. However, the analysis of such networks can potentially provide more direct answers to fundamental questions, e. g., how do personal links get established, is it possible to correlate this with roles, how does the intensity of personal communication evolve?

In this paper, we aim at providing first insights into answering such questions. We focus on real-world offline networks of *human contacts*, that is, *face-to-face* conversations between persons. In contrast to virtual networks, these contacts were acquired using a ubiquitous RFID-based system. In this way, we can observe and analyze social interaction at a very detailed level, including the specific event sequences and durations, also for specific subgroups [Atzmueller, 2007; Atzmueller and Lemmerich, 2012].

We consider link prediction [Liben-Nowell and Kleinberg, 2003; Murata and Moriyasu, 2007; Hui *et al.*, 2005; Lü and Zhou, 2010; Katz, 1953; Zhou *et al.*, 2009] in the context of networks of human contacts [Barrat *et al.*, 2008; Alani *et al.*, 2009; Barrat *et al.*, 2010; Stehlé *et al.*, 2011; Scholz *et al.*, 2011; Macek *et al.*, 2012]. For these, we aim to predict *new* contacts based on network properties, as an adaptation of methods for online social networks. In addition, we extend these methods and the analysis thereof in two important directions: First, we consider the length of the contacts in more detail, and analyze the impact of longer conversations and their correlation with the predictor scores. Second, we consider the prediction of future *recurring* contacts, i. e., renewed contacts between specific subjects. For these, we analyze influ-

ence factors for establishing such contacts, and also consider their specific *durations* in a fine-grained dynamic analysis. Essentially, this leads to the analysis of the impact of *stronger ties* for new and recurring contacts.

For the analysis, we apply real-world data collected at the LWA 2010 conference in Kassel, Germany, and the Hypertext 2011 conference in Eindhoven, The Netherlands, e. g., [Atzmueller *et al.*, 2012; Macek *et al.*, 2012] for more details. The results of the analysis indicate that stronger ties have a strong influence on the contact behavior and the prediction performance. We show, that there are clear influence patterns of the contact durations. Furthermore, considering the contact durations in the ranking of the predicted contacts significantly improves the performance – for both conferences.

Our contribution can be summarized as follows:

1. For link prediction, we analyze the problem of predicting links in real-world *human contact* networks, focusing on *new* links.
2. We extend the basic link prediction problem setting for predicting *recurring* links, considering different event windows, e. g., day one vs. the subsequent days.
3. We consider (and adapt) different network proximity measures for the prediction.
4. Finally, we analyze the influence of stronger ties for the prediction and show its impact using real-world data of two conferences.

The context of our work is established by the social conferencing system Conferator [Atzmueller *et al.*, 2011] implemented using the UBICON system.¹ It provides ubiquitous access to conference information and allows conference participants to manage their contacts at the conference and to personalize their conference program. For more details, we refer to [Atzmueller *et al.*, 2011].

For future work, we aim to consider extended modeling and prediction methods, for example, by exploiting findings and insights on group structure, dynamics and evolution, e. g., [Atzmueller *et al.*, 2009; Mitzlaff *et al.*, 2011; Atzmueller and Mitzlaff, 2011; Backstrom *et al.*, 2006; Bródka *et al.*, 2012; Atzmueller, 2007; 2012].

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¹<http://www.ubicon.eu>

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